

NetDespatch Limited: Sub-processors

Current as of 20.11.2024

Sub-processor	Purpose	Data	Location of Sub-processor	Transfer Mechanism	Supplemental Measures	Contact Details
Amazon Web Services EMEA SARL.	Cloud services provider and data storage services.	All application data except payment details and authentication passwords	Luxembourg	EU adequacy	Not required. DPA	AWS Compliance contact us 38 Avenue John F. Kennedy 1855 Luxembourg Luxembourg
Google LLC	Analytics tracking, Google maps	IP address, geographic location and machine data	USA	DPF	Not required	dpf-core-team@google.com Googleplex. 1600 Amphitheatre Pkwy, Mountain View, CA 94043, USA
Freshworks Inc. (Freshservice)	Customer support services platform	Data of users and end-users, contained in electronic data, text, messages or other materials, submitted to the Service(s) by Customer through Customer's Account in connection with Customer's use of the Service.	USA	DPF	Not required	dpo@freshworks.com Marcus Toussaint, DPO, 2950 S.Delaware Street, Suite 201, San Mateo, CA 94403, USA
Sinch UK Ltd	Text Service	Parcel pickup code &	UK	EU adequacy.	Not required.	dpo@sinch.com.

	Provider	pickup location				Sinch UK Limited, Cap House 4th Floor, 9-12 Long Lane EC1A 9HA, London. UK
AFD Software	Address Look-up / postcode validation services	Postal addresses of recipients and senders of parcels	UK	EU adequacy decision.	Not required.	dpo@afd.co.uk Mountain View Innovation Centre, Jurby Road, Lezayre, Ramsey, ISLE OF MAN. IM7 2DZ